



March 13, 2020

Dear Ingleside Family,

Caring for the health, well-being, and safety of residents, clients, and staff is Ingleside's top priority and is rooted in Ingleside's values. Out of an abundance of caution for the Ingleside family communities, Ingleside has implemented safeguards to minimize the risk of coronavirus (COVID-19) through education, prevention, screening, and assessment. For residents, staff, and guests, our goal is to prevent and to mitigate the coronavirus.

The Ingleside family is being proactive by taking measures in an effort to keep residents and staff healthy. As such, it is following the Centers for Disease Control's (CDC) and local health departments' guidance. Ingleside strives every day to provide exceptional services and care for everyone in our communities and will continue to monitor and adjust the preventative measures. A coronavirus team is in place comprised of staff representatives from the three communities, Ingleside at Home, Westminster Ingleside Foundation, WING, and Ingleside HQ.

We understand some of the measures implemented may seem restrictive. Please know that we care and that your health, safety, and wellbeing is paramount. The coronavirus team members will continue to share updates as together we weather this evolving situation.

In closing, we appreciate and value your continued trust and support.

With gratitude,

Lynn O'Connor
Ingleside President and CEO